

FY 2021-22 Fee Schedule

Austin Energy	Fee	Note
Concessions/Sales		
Austin Energy Logo Items (available for AE employees only)		
Shirts- Denim	\$19.00	
Shirts- Moonlight Tower	\$10.55	
Shirts- Polo	\$22.00	
Existing Facilities/Construction/Right of Way Fees		
Construction/Installation		
AE Specialty Metering Costs		at estimated cost
<i>Except when required by Austin Energy.</i>		
After Hours Outage	\$800.00	Up to 2 hours
<i>Requested by customer outside of normal working hours. Normal working hours 8 a.m. to 4 p.m. Monday through Friday, excluding City recognized holidays.</i>		
Each Additional Hour	\$400.00	
Constructing Electrical Facilities for Primary Metered Customers		cost plus 15%
Constructing Overhead Distribution or Secondary Circuits to Underground (or vice versa)		cost plus 15%
Distributed Resource Interconnect Study Fee	\$6,000.00	per site
Dual Feed Service		
Capacity Reservation & Maintenance Fee	\$1,600.00	per MVA per month
<i>Unless customer is served under the State of Texas Large Service Contract, Primary Voltage >3 MW or High Load Factor Transmission Voltage rates.</i>		
Customer Requested Changes to the Initial Assessment	\$2,000.00	per change
Facilities Design and Construction		cost plus 15%
Initial Assessment Fee	\$6,000.00 \$10,000.00	per site
Excess Facilities		cost plus 15%
Customer requested work beyond the standard of service delivery required of AE, and that is only performed by AE on our electric system.		
Hit and Damaged Pad Mount Transformer	\$8,670.00 \$9,810.00	
Hit and Damaged Streetlight Pole	\$6,040.00 \$5,570.00	
Hit and Damaged Utility Pole	\$13,460.00 \$12,020.00	
Impacted Streetlight Pole (without replacement)	\$600.00 \$560.00	per pole
Impacted Utility Pole (without replacement)	\$1,345.00 \$1,200.00	per pole
Installing Customer Conduit in the Vicinity of Austin Energy Facilities		cost plus 15%
New Banner Linker Locations	\$925.00	
New Banner Site Evaluations	\$75.00	
Re-inspection Fee for Conduit in the Vicinity of Austin Energy Facilities	\$75.00	

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Relocating Existing Distribution or Secondary Circuits		cost plus 15%
Repair to Damaged Austin Energy Facilities		direct cost plus overhead/g&a
Setting and Removing Single-Phase Voltage Recorder	\$150.00	
Setting and Removing Three-Phase Voltage Recorder	\$200.00	
Special Locates of Underground AE Electric Facilities	\$250.00	up to 2 hours
Each Additional Hour	\$125.00	
Temporary Construction / Homebuilders Loop	\$265.00	
Transformer Oil Testing (secondary pad mounted only)	\$800.00	per transformer, first 2 hours
Each Additional Hour	\$150.00	
Professional Services/Analysis		
AE Field Operations Consultation	\$165.00	per hour
AE Technology Fee	\$4.00	per review
Auxiliary Power Electrical Permit Fee - Commercial		
0 - 1000 sq ft	\$181.40	
1000 - 5000 sq ft	\$181.40	
10000 - 25000 sq ft	\$348.43	
25000 - 50000 sq ft	\$515.45	
5000 - 10000 sq ft	\$237.07	
50000+ sq ft	\$626.80	
Auxiliary Power Electrical Permit Fee - Residential		
0 - 1000 sq ft	\$181.40	
1000 - 2000 sq ft	\$181.40	
2000 - 3000 sq ft	\$197.69	
3000 - 4000 sq ft	\$244.04	
4000 - 5000 sq ft	\$262.83	
5000+ sq ft	\$316.70	
Board of Adjustment Review	\$262.00	
Building Service Planning Application Review	\$100.00	
Commercial Quick Turnaround Review	\$100.00	
Design Consultation	\$165.00	per hour
Research Real Estate Easements and Maps	\$75.00	per hour plus expenses
Shared Solar Set Up Fee	\$17.00	
Site Plan Exemption/Correction Review	\$100.00	
Site Plan Review	\$162.00	

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Special Events		
Commercial Film/Advertisement Productions		
Non-Shooting Days: Set Preparation, Set Strike	\$500.00	per day
Production Days: Working Power Plant or Hazardous Facility (exterior) and Other AE Facilities (interior or exterior)		
1 Day	\$2,000.00	per day
2 Day	\$1,000.00	per day
3 Days or More	\$700.00	per day
Production Days: Working Power Plant or Hazardous Facility (interior)		
1 Day	\$2,500.00	per day
2 Day	\$1,500.00	per day
3 Days or More	\$1,000.00	per day
Security or AE Personnel Costs (in excess of 10 hours/day)		at cost
Site Modifications / Returning Site to Prior Conditions		at cost
Public Service Announcements, Documentaries & Student Film Productions	\$100.00	per project
Utility Charges/Rates		
Cell Tower and Other Transmission and Substation Services		
Annual Usage and Occupancy Charge		per contract
Austin Energy Support Personnel and Engineers (Internal)		direct costs plus overhead /g&a
Building Rooftop Fee	\$100.00	per square foot
Engineering / Design (External)		direct costs plus 15%
Equipment Upgrade Filing Fee	\$2,000.00	
Escort for high voltage/secure areas		direct costs plus overhead/g&a
Field Work / Construction / Site Maintenance (External)		direct costs plus 15%
Field Work / Construction / Site Maintenance (Internal)		direct costs plus overhead / g&a
Ground Space Fee	\$50.00	per square foot
High Voltage Clearance Lose of Use Fee	\$400.00	per hour
New Site Filing Fee	\$1,800.00	
Vehicle / Equipment Use (Internal)		direct costs
Vehicle / Equipment Use (external)		direct costs plus 15%
Customer Call Center		

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Account Records Fee	\$25.00	per hour
<i>To research and or compile customer records, account information or billing information.</i>		
Automated Meter Opt Out (monthly manual read fee)	\$10.00	
Automated Meter Opt Out (switch to manual meter)	\$75.00	
Broken Seal Fee	\$55.00	
<i>To replace a broken meter seal; charged to the customer who could reasonably be expected to benefit from service received through the meter.</i>		
Continuous Service Program Disconnect Fee	\$20.00	per disconnect
<i>To disconnect service at the meter for owners and apartment managers participating in the continuous service program.</i>		
Continuous Service Program Initiation Fee	\$20.00	per unit, one-time charge upon joining the program
<i>For owners and apartment managers to enroll in the continuous service program.</i>		
Customer Requested Meter Test Fee	\$25.00	
<i>To test a meter upon a customer's request when a test at the address was performed during the preceding 36 months & over-registration is not in excess of industry standards.</i>		
Initiation Fee	\$20.00	
<i>To initiate new utility service; except for participants in the continuous service program.</i>		
Meter Tampering Fee	\$2,400.00	
<i>Tampered Meters / Customer Initiated Unsafe Conditions - 1 Phase Non-Residential</i>		
Meter Tampering Fee	\$3,700.00	
<i>Tampered Meters / Customer Initiated Unsafe Conditions - 3 Phase Non-Residential</i>		
Meter Tampering Fee		Require 90-days worth of usage deposit
<i>Tampering Fee for Repeaters</i>		
Meter Tampering Fee	\$850.00	
<i>Tampered meters / Customer Initiated Unsafe Conditions - Residential</i>		
Non-Scheduled Disconnect (non-emergency)	\$250.00	
<i>Trips requested by customers for emergency service disconnections that are determined to be non-emergency by an AE employee responding to the request.</i>		
Re-Initiation of Service Fee	\$25.00	
<i>To re-initiate utility service at an address where a customer had previous service at the same address.</i>		
Return Trip/Customer Initiated Trip Fee	\$300.00	

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<i>For:</i>		
1) <i>Follow-up trips required due to customer and or electricians actions that prevent AE from completing scheduled work on the first trip.</i>		
2) <i>Trips requested by customers and or electricians for service problems that are determined not to be the responsibility of AE.</i>		
Returned Payment Fee	\$30.00	
<i>To process account payments that are returned, dishonored or denied by a bank, lender or third party payer.</i>		
Utility Charges		
1 Phase Meter		direct costs plus 15%
Automated Meter (using radio wave transmission)		direct costs plus 15%
Broken Glass		direct costs plus 15%
Broken Test Seal		direct costs plus 15%
Burnt Meter Blocks - 1		direct costs plus 15%
Burnt Meter Blocks - 2		direct costs plus 15%
Damaged A-Base Adapter		direct costs plus 15%
Damaged Lid		direct costs plus 15%
Damaged Lock		direct costs plus 15%
Damaged Lockring		direct costs plus 15%
Damaged Meter Base		direct costs plus 15%
Damaged Sealing Ring		direct costs plus 15%
Latch Kit		direct costs plus 15%
Meter Can		direct costs plus 15%
Meter Test and Repairs		direct costs plus 15%
Missing Blank Off		direct costs plus 15%
Other Utility Diversion Charges		direct costs plus 15%
Distribution Design		
Additional Electric Facility Design(s) Due to Customer Changes		cost plus 15% per design
Prepare Customer Requested Cost Estimates for:		
New Install		
Large Commercial or Subdivision (over 350 amps)	\$200.00	
Single Resident	\$30.00	
Small Commercial or Subdivision (under 350 amps)	\$100.00	
Overhead to Underground Conversion		
Maximum	\$500.00	
Per 300ft	\$75.00	
Relocations		
Overhead	\$25.00	per removed pole

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Underground Service Upgrades	\$75.00	per 300 ft
Large Commercial or Subdivision (over 350 amps)	\$100.00	
Single Resident	\$15.00	
Small Commercial or Subdivision (under 350 amps)	\$25.00	
Infrastructure Rental		
Engineering / Design (External)		direct costs plus 15%
Engineering / Design (Internal)		direct costs plus overhead / g&a
Field Work / Construction / Site Maintenance (External)		direct cost plus 15%
Field Work / Construction / Site Maintenance (Internal)		direct costs plus overhead / g&a costs
Make Ready Assessment / Inspection (External)		direct costs plus 15%
Make Ready Assessment/Inspection (Internal)		direct costs plus overhead & general/administrative costs
Pole Attachments		
Annual Usage and Occupancy Charge		per contract
Pole Attachment Filing Fee	\$25.00	per pole
Small Cell Networks – Network Node Application Fee	\$500.00	for the first five network nodes on an application
Additional Node	\$250.00	each, up to 30 per application
Node Pole	\$1,000.00	each
Wireless Attachments to Streetlighting (or other non-distribution service poles)	\$20.00	per year
<i>Attachments to distribution poles will be billed at the FCC calculated rate.</i>		
Transferring Licensee's Attachments (External)		direct costs plus 15%
Transferring Licensee's Attachments (Internal)		direct costs plus overhead / g&a
Vehicle / Equipment Use (External)		direct cost plus 15%
Vehicle / Equipment Use (Internal)		direct Cost
Service Extensions / Switchovers		
Customer Switchhover		at cost
<i>For customers in a dually certified area all costs of disconnecting service shall be paid in advance of switchover, and customers must pay all current balances owed.</i>		
Distributed Generation Application Fee	\$100.00	
Distributed Generation Inspection Fee - Residential	\$150.00	

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Electric Service Application Fee	\$100.00	
Line Extension Fee (facilities to establish new service)		at estimated cost
Utility Information		
Austin Analytical Services		
<i>Austin Analytical laboratory services can benefit other customers as well as the City of Austin. The laboratory is equipped to provide PCB, lead, asbestos, and other environmental and analytical testing to customers.</i>		
Construction/Installation		
<i>This service consists of pole or tower construction and conduit installation for electric or communications companies.</i>		
Distributed Generation		
<i>This service provides on-site analysis for large industrial or commercial customers to assess opportunities for on-site electrical generation for these customers for peak shaving or emergency outage situations. If circumstances for on-site generation are favorable, Austin Energy may provide or assist customers in obtaining distributed generation equipment. Austin Energy may own, operate, and/or maintain such equipment.</i>		
District Heating and Cooling Service		
<i>Austin Energy may provide district cooling service to customers under long-term service contracts. A contract shall be required to receive service, and Austin Energy may enter into such contracts to the extent system capacity is available. The customer's capacity and consumption charges shall be determined by the utility and imposed to recover connection costs over a period not to exceed fifteen-years; capital costs and a rate of return; fixed and variable operation, maintenance, replacement, power, and administrative costs, both specific to the customer and attributable to the customer's proportionate share of over-all system cost-of-service.</i>		
Additional Meter Fee - On-Site Energy Resources - Domain	\$50.00	per month
Additional Meter Fee - On-Site Energy Resources - Downtown	\$50.00	per month
Additional Meter Fee - On-Site Energy Resources - MEC	\$50.00	per month
Customer Data Link Rental Fee - On-Site Energy Resources - Domain	\$50.00	per month
Customer Data Link Rental Fee - On-Site Energy Resources - Downtown	\$50.00	per month
Customer Data Link Rental Fee - On-Site Energy Resources - MEC	\$50.00	per month
ECAD Data Reporting Fee - On-Site Energy Resources - Domain	\$25.00	per month
ECAD Data Reporting Fee - On-Site Energy Resources - Downtown	\$25.00	per month
ECAD Data Reporting Fee - On-Site Energy Resources - MEC	\$25.00	per month
Inspection Fee - On-Site Energy Resources - Domain	\$250.00	per additional visit after the first two inspections
Inspection Fee - On-Site Energy Resources - Downtown	\$250.00	per additional visit after the first two inspections
Inspection Fee - On-Site Energy Resources - MEC	\$250.00	per additional visit after the first two inspections

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Load Profile Reporting Fee - On-Site Energy Resources - Domain	\$25.00	per month
Load Profile Reporting Fee - On-Site Energy Resources - Downtown	\$25.00	per month
Load Profile Reporting Fee - On-Site Energy Resources - MEC	\$25.00	per month
Reconnect Fee - On-Site Energy Resources - Domain	\$500.00	per occurrence
Reconnect Fee - On-Site Energy Resources - Downtown	\$500.00	per occurrence
Reconnect Fee - On-Site Energy Resources - MEC	\$500.00	per occurrence
Educational Services		
<i>This service provides information and education on utility and competitive issues such as safety, power quality, planning, and energy services.</i>		
Electric Reliability Council of Texas Wholesale Market Services		
<i>These services may be offered to eligible parties desiring to participate in the Electric Reliability Council of Texas (ERCOT) wholesale market. Austin Energy is currently registered as a Qualified Scheduling Entity in ERCOT and, as such, may provide scheduling, dispatching, communication, and a broad range of other services related to the ERCOT wholesale market.</i>		
Energy Management Services		
<i>Services include energy audits, feasibility studies, cost estimates, project management, providing, installing, and/or maintaining energy-efficient equipment, and arranging for project financing for governmental, commercial, and industrial customers.</i>		
Green Building Program		
<i>The Green Building Program is a voluntary building rating system that encourages environmentally sound building, remodeling, and building maintenance practices. This program includes those services connected with providing "green building" practices: professional consulting, educational and informational "green building" services, and marketing of the same, all connected with providing and promoting environmentally sound building practices and systems ("green building"). Green Building services are available to individuals and business outside the City of Austin's electric service area as well to businesses within the service area boundary.</i>		
Lighting Products and Services		
<i>This service includes the supply and installation of lights or poles for commercial facilities and residences. Lights and poles may be owned and maintained by the Utility.</i>		
Maintenance Contracts for Customer-Owned Medium-Voltage Equipment		
<i>This service provides specific maintenance contracts for customers requesting assistance in repairing or providing maintenance on medium-voltage equipment (over 600 volts). A maintenance contract will be prepared for each customer.</i>		
Power Quality or Reliability Contracting		
<i>This service provides contracts to improve customer power quality or reliability through the sale, lease, installation and maintenance of electrical devices. The final product or service offering will be based on that customer's specific needs.</i>		
Pricing Guidelines for Electric Utility Products and Services		

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<p><i>The pricing of electric products and services shall be derived from a competition-based pricing strategy. Competition-based pricing, also known as going-rate pricing, shall correlate prices for Austin Energy electric utility products and services to those of competitors for like goods and services in Austin, Texas or similar marketplaces. By including market-based surveys in the pricing process, competition based pricing includes within the pricing calculation the consumer's perception of the value of the product or service. The competition-based prices for products and services shall be selected by combining two standard pricing data sets and using pricing based on marginal cost.</i></p> <p><i>(1) The first pricing data set is the price range between the average lowest and average highest prices of the product or service. This price range shall be determined by researching the prices of the product or service in the current marketplace. Both internal and external market price surveys may be used. This range becomes the competition-based price range as established by competition in the market place.</i></p> <p><i>(2) The second pricing data set is the internally computed marginal cost of the product or service. Marginal cost is calculated by combining the determined total fixed and total variable costs to establish the floor of the profit margin.</i></p> <p><i>(3) The final price of the product or service shall not be offered below the marginal cost of the product or service and must be within the determined competition-based price range.</i></p> <p><i>(4) Calculation of the final price shall assume a product life cycle (to be determined for each product) for the purposes of determining the number of units or amount of service that will be sold.</i></p> <p><i>(5) The final price for a particular product or service shall be a ratio of the sum of the marginal cost and targeted profit to the anticipated number of units to be sold.</i></p> <p><i>Competition-based pricing assumes that the selected price represents the collective pricing wisdom of the electric utility product and service marketplace. It reflects a price that affords a fair profit in a competitive marketplace.</i></p> <p>Pulse Metering, Submetering, and Interval Load Data Services</p> <p><i>This service provides installation of pulse metering, submetering, or interval load data recorders at a customer's facility, and electronic collection of relevant data from a customer's facility, and provides customers with timely operating data to assist with the efficient operation of its equipment and facility.</i></p> <p>Surge Protection</p> <p><i>This service provides whole building and point-of-use surge protection from voltage spikes. These products will be suitable for residential and commercial establishments. Customers have the option of choosing either whole building surge protection installed at the meter or high quality surge protection strips for individual or grouped devices, or both.</i></p>		